

**“Satisfy your appetite; It's our treat” Giveaway
Frequently Asked Questions**

Date: March 8, 2021

1. When is the promotion period?

“Satisfy your appetite; It's our treat” Giveaway - starts at 12 noon (Hong Kong time) on March 8, 2021, and runs until 11:59 am (Hong Kong time) on March 12, 2021.

2. What is a valid entry?

Participants in the promotion must provide answers to all questions, and include true and correct personal information on the entry form for their entry to be considered a valid entry. Participants should ensure their email addresses and Hong Kong postal address are correct since this information will be used to notify winners and for the delivery of prizes.

3. Can I join the promotion if I live outside Hong Kong?

Unfortunately, this promotion is open only to Hong Kong residents with valid local postal addresses.

4. Can I amend the information I have submitted? For example, what if I have provided the wrong personal information and want to correct it?

The details on your entry form cannot be amended after your entry form has been submitted. To enable organisers to notify winners and to deliver prizes, please make sure you have provided a functional **email address** and a valid **Hong Kong postal address**. If the information you provide to the promotion's organisers is insufficient, unclear, inaccurate, or incomplete, the Prize will be forfeited and the entrant will be disqualified.

5. How will winners be decided?

All participants have to answer the questions as required. The first 400 entries with the correct answers, and true and correct personal information, are entitled to two (2) HK\$100 dining vouchers that can be redeemed at designated dining outlets at H Queen's, H Code and 18 On Lan.

6. How do I know if I have won?

Winners will be notified by an email sent to the provided email address by the 3rd week of March 2021.

7. If I have won, how and when should I expect to receive the prize?

Winners can expect their prize to be delivered by courier to the postal address provided on the entry form by the 4th week of March 2021.

8. Is voucher delivery secure?

The prize will be delivered by courier service and a signature is required upon delivery.

9. Where can I redeem the vouchers?

Dining vouchers can be redeemed at any designated dining outlet at H Queen's, H Code and 18 On Lan. The full list of designated participating restaurants is available [here](#).

10. How is my personal data stored and used?

Any personal information collected by organisers will be used only to manage the promotion, and specifically your participation and the redemption of prizes. Personal information will be kept by the South China Morning Post, Henderson Development Agency Limited and any third party for 90 days after the promotion ends. All personal information held by the organisers will be erased after 90 days.

For more details about the promotion, please refer to the [Promotional Terms and Conditions](#) or email the organisers at voucher.giveaway@scmp.com